

How To Find Information On Bill Payments

Log onto the current Online Banking system. Go to Bill Pay and click on the **Options** link under the name of the Payee.

My Bills & People I Pay 0 hidden ▾ Need to pay someone new? Enter person or business [Add](#)

Sort by: Name (Nickname) ▾ Find: Search my payee list

AT & T *96-2 Options		\$0.00	mm/dd/yy	Pay
Capital One Auto Finance *5219 Options		\$0.00	mm/dd/yy	Pay
Get eBill Chase Credit Card *8434 Options		\$0.00	mm/dd/yy	Pay
Dish Network *7967 Options		\$0.00	mm/dd/yy	Pay
Ohio Gas Company *2715 Options		\$0.00	mm/dd/yy	Pay

Next, click on Account Information on the left side of screen.

AT & T *96-2
[Close Options](#) | [History](#)

From: **PERSONAL** *3254 \$2,239.18

Next due reminder

Automatic payment

Expedited payment

Account Information

Not paying this anymore?
[Delete it](#) | [Hide it](#)

Want a Payment Reminder? Currently Off

We'll email you 10 days before it's due and show a countdown when you log in

10 DAYS

Payee Name *875
Pay from: [Checking](#) ▾

When is it due?

Frequency [Once a month](#) ▾

Next Due mm/dd/yy

[Questions?](#) [Don't make changes](#) [Save](#)

You will see the account number, phone number, but on this bill payee the address does not show. If this is a large company there is probably a relationship with that business and Bill Pay. This kind of relationship causes the payee to be automatically added into the system, and thus it hides the address fields. The new Bill Pay system will have a similar feature. However, since we do not yet know which companies may be automatically in the new system, **you may need to get the latest bill and write the address down from there.** That way if that company is not one that will automatically be in system you will have the address at hand at time of re-entry.